Email Templates for Personal Information & 2nd Step Application Instructions

Any areas highlighted in yellow may be edited/deleted as needed by user.

Background Check Needed Hire Template (plus drug screen if needed)

SUBJECT LINE: University of Utah Personal Information - Action Required

Hello NAME,

Congratulations on your new job opportunity at the University of Utah!

The next step is to provide your personal information. This information is required to initiate your background check and add your user profile in our system. Your information will be kept confidential and is being collected in this way to protect your privacy through our encrypted servers.

An email will be sent to the email address you provided on your application and will come from <u>Employment@noreply.utah.edu</u> with a subject line of "Conditional Offer – Action Required." I recommend checking your spam/junk folder if you do not see the email.

Please see the attached document for instructions on how to provide your personal information and respond as soon as possible so as not to delay your hiring process.

NEXT STEPS: Once your personal information is received, this will trigger your background check and drug screen. <u>Your</u> <u>drug screening must be completed within 48 hours</u>. You will then be receiving an emailed invitation with instructions for the background check and drug screen from Certiphi Screening. This email will be sent to the email address you provided on your application and will come from <u>applicationstation@certiphi.com</u>. Again, I recommend checking your spam/junk folder if you do not see the email. **Please respond to this background check as soon as possible so as not to delay your hiring process.**

If your background check is cleared, we will be contacting you to schedule a time to complete an I-9 form in person with a member of our HR Team. Please note that you are ineligible to begin working until we receive your personal information, a clear background check, and you have met with HR to complete your I-9 form.

To prepare for your upcoming I-9 Appointment, please review the following:

- See the image below or this <u>link</u>. For the appointment, please come with either a List A document <u>OR</u> a List B and a List C document. <u>Per USCIS</u>, employees must present all documents in person, and they must be original and unexpired (no digital scans, photos, or copies).
- **Note: All employees must have a Social Security Number (SSN), or have applied for an SSN and received a receipt. If you do not have an SSN or a receipt for an SSN, please let me know at this time.



Please let me know if you have any questions or concerns. If you have problems accessing this, please contact me.

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